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NOTIFICATION

No. E. 32021/1/2015-HM(NERS), the 28th July, 2017. For the smooth implementation and monitoring of the Nationwide Emergency Response System (NERS) in Mizoram and as per the Guideline (para 6.2) for the implementation of the NERS laid down by the Ministry of Home Affairs, Government of India, the following State and District Level Committees are constituted:

STATE APEX COMMITTEE:

Chairman : Chief Secretary

- Members :**
1. Director General of Police
 2. Secretary, Home Department
 3. Secretary, DM & R Deptt.
 4. Secretary, Social Welfare Deptt.
 5. Secretary, H&FW Deptt.
 6. Secretary, ICT Deptt.
 7. State Informatic Officer, NIC

Convener : NERS Nodal Officer

Responsibilities of the State Apex Committee:

- a) Highest level of approval for State level.
- b) Responsible for overall project implementation.
- c) Report any concern to Steering Committee at centre.
- d) Review progress of the project.
- e) Finalization of State level SOP.
- f) Decision regarding adding new services/helplines in the NERS project at State level
- g) Periodic meeting to discuss the progress of the project, at least once a quarter

STATE STEERING COMMITTEE:

Chairman: Director General of Police

- Members :**
1. Engineer-in-Chief, PWD or his representative
 2. DIG (NR)
 3. DIG (SR)
 4. DIG (CID)
 5. Principal Director, H&FW Deptt or his representative
 6. Commandant General - cum - Addl. Director, Mizoram Home Guards & Civil Defence or his representative.
 7. Jt. Secretary, Home Deptt. or his representative.

8. Director, Social Welfare Deptt. or his representative.
9. Director, DM&R Deptt. or his representative.
10. Director, I&PR Deptt. or his representative
11. Director, F&ES or his representative
12. S.P (Wireless) or his representative.

Convener : NERS Nodal Officer.

Responsibilities of the State Steering Committee:

- a) Overall direction, monitoring and guidance of the project
- b) Manage implementation across all districts
- c) Approve location of PSAP, manpower, operational budgets etc.
- d) Monitor PSAP operations through MIS reports.
- e) Ensure proper training arrangements
- f) Ensure deployment of appropriate trained manpower for NERS State call centre
- g) Handle procedural issues
- h) Monitor hardware and application roll out at call centre and field (MDT)
- i) Approve go-live at the State/UT
- k) Monitor service levels at State
- l) Regularly communicate with Steering Committee at centre on progress, challenges, requirements etc. for the project
- m) Oversee and manage integration with other services/ministries
- n) Guidance to District Mission Committee
- o) Regular meeting to discuss the project (preferably once a month).

DISTRICT MISSION COMMITTEE:

Chairman: S.P of concerned district.

- Members :**
1. Nodal Officer of District Disaster Management Authority
 2. District Programme Officer or his representative from Social Welfare Deptt.
 3. CMO/Medical Superintendent, District Hospital
 4. EE, PWD of concerned district
 5. Commandants of Armed Battalions in concerned district.
 6. SDPO of the concerned district.

Convener : NERS District Nodal Officer

* When other emergency services are integrated with NERS, then the overall in-charge of the district would be with the concerned Deputy Commissioner.

Responsibilities of the District Mission Committee:

- a) Coordinate with other departments to ensure smooth integration with NERS
- b) Highlight concerns to the State Empowered Committee.
- c) Ensure integration of all services with NERS
- d) Ensure SOPs are followed. Any deviation from SOPs should be acted upon
- e) Ensure MDTs is deployed in vehicles
- f) SIM cards are functional
- g) Periodic reporting
- h) Monitoring of cases handled through NERS system
- i) Collecting feedback from people
- j) Ensuring quality of service.

Lalrinliana Fanai,
Commissioner & Secretary to the Govt. of Mizoram,
Home Department.