



सत्यमेव जयते

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#### NOTIFICATION

**No. B. 16011/18/10-HFW, the 14<sup>th</sup> May, 2013.** In partial modification of this Department Notification No. B. 16011/18/09-HFW dt. 10th April, 2012 and even No. dt. 3rd July, 2012, the Governor of Mizorma is pleased to modify the constituents of the State and District Grievance Redressal Committees for RSBY as mentioned below with immediate effect and until further order.

1. State Grievance Redressal Committee :-
  1. Chairman : Secretary, Health & Family Welfare Department
  2. Members : 1) Mr. Samarender Das, Branch Manager, NIC, Aizawl  
2) Director, Hospital & Medical Education  
3) Medical Supdt./Director of Hospital concerned  
4) CEO, MSHCS or his/her representative - Member Secretary & Convener

#### **Terms of Reference :**

1. The State Grievance Redressal Committee will be responsible for addressing Grievances related with RSBY implementation from the Beneficiaries, Hospitals, etc.
2. Its decisions on the permissibility of payment of Reject/Queryt claims shall be final.
3. It will also deal with other relevant matters connected with RSBY implementation.
4. The meeting of the Committee will be held as and when necessary and proposals for such meeting will be received from CEO, MSHCS (State Nodal Agency).

#### **II. District Grievance Redressal Committee :-**

1. Chairman - Chief Medical Officer of each District.
2. Members - 1) Mr. Samarender Das, Branch Manager, National Insurance Company or his representative who can take direct decision.  
2) District Coordinator, MSHCS  
3) Representative of Hospital concerned  
4) Medical Supdt. of each District - Member Secretary

**Terms of Reference :**

1. The District Grievance Redressal Committee shall be responsible for addressing Grievances relating to RSBY implementation from the Beneficiaries, Hospitals, etc. in the concerned District.
2. Its decisions on the permissibility of payment of Reject/Query claims shall be deemed final. In case its decision is contested by any party, the matter shall be referred to State Grievance Redressal Committee.
- 3) It will also deal with other relevant matters connected with RSBY implementation in the concerned District.
- 4) The meeting of the Committee shall be held once a month and proposals for such meeting shall be from the Chairman i.e. Chief Medical Officer.

**Ranbir Singh,**  
Commissioner/Secretary to the Govt. of Mizoram,  
Social Welfare Department.