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NOTIFICATION

No. B. 16011/18/09-HFW, the 3rd July, 2012. In the interest of public service, the Governor of Mizoram is pleased to constitute the District Grievance Redressal Committee under RSBY Guidelines consisting of the following members with immediate effect and until further order.

1. Chairman - Deputy Commissioner
2. Members -
 - i) Chief Medical Officer (Member-cum-Coordinator)
 - ii) Representative of Insurance Company
 - iii) Medical Superintendent of Hospital concerned.

Terms of Reference :

1. The Grievance Redressal Committee shall be responsible for addressing grievances relating to RSBY implementation from the beneficiaries, hospitals etc in the concerned district.
2. Its decisions on the permissibility of payment of Receipt/Query claims shall be deemed final. In case its decision is contested by any party, the matter shall be referred to State Grievance Redressal Committee.
3. It will also deal with other relevant matters connected with RSBY implementation in the concerned district.
4. The meeting of the committee shall be held once a month and proposals and fixation of date for such meeting shall be from the District Coordinator, i.e. Chief Medical Officer.

Esther Lal Ruatkimi,
Secretary to the Govt. of Mizoram,
Health & Family Welfare Deptt.